



### Program Overview

This program provides you with the opportunity to:

- Plan, prepare and conduct highly effective interviews
- Improve interview outcomes
- Adapt interview styles and approaches to a range of situations

### Outcomes

- Increased confidence in conducting interviews
- More effective planning for a range of interviews
- Improved listening and follow up questioning
- Increased capability on dealing with more complex interviews
- Greater capacity to deal with tension in interviews

### Organisational Benefits

- Improved personal and corporate impressions delivered as part of the interview process
- Increased effectiveness of information gathering
- Greater control of interview outcomes

### Participant Profile

This program is designed for those who conduct interviews in a range of situations. Programs may be tailored to suit a particular type and / or level of interview conducted by participants.

### Building Upon Strengths Through Coaching

Coaching is a powerful methodology to increase self insight, facilitate learning, and clarify ideas in order to build relationships with others.

This program offers the supplementary option of one-on-one coaching, results focused coaching sessions to enable the participants to achieve their personal goals and objectives in attending the program.

	<b>Length</b> 1/2 day workshop	<b>Group size</b> 5 - 50+	<b>Room</b> Optional: board, café.	<b>Includes</b> Participant notes Pre-reading articles Post reading articles
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**Channel Development: Accelerating People & Performance.**

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